## DIANA K. DOUGLAS

2555 Teague Hill Road Belknap, IL 62908

June 18, 2021

RECEIVED

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Postal Regulatory Commission

901 New York Ave. NW, Suite 200

Washington, D.C. 20268

TO WHOM IT MAY CONCERN:

The post office is already no longer dependable because of policies instituted by Postmaster DeJoy. Now, you are considering transporting mail using only trucks and no airplanes. It has been reported that DeJoy will personally benefit from these actions; therefore, you should reject his plan.

In addition, DeJoy has already slowed the mail considerably, harming our commerce. As you know the U.S. Constitution provided for the post office. Many of us, especially in small towns and rural communities, depend on mail delivery. Following are problems I have encountered with the USPS' failure to deliver mail in a timely fashion or not at all.

I wrote my VISA check on December 14, 2020. My check did not arrive at VISA until Jan. 7, 2021. VISA charged me a \$65.00 late fee and \$28.00 in interest. VISA did deduct the interest from my account, but post office delays cost me \$65.

For two weeks in February the post office delivered my mail only once or twice. My bill from the electric cooperative was late getting to me. The post office was not coming to my rural address, so when I was able to get to Metropolis, I mailed my check to the Coop. My check did not get to the Coop on time and I received a notice from the Coop that they were going to turn off my electricity at my house and at my barn. Yes, we had an ice storm and snow storms in February. In the past these weather events did not deter or slow mail delivery.

In March my check that I mailed to Verizon for my cell phone was late.

Also, among other problems.

- --the bill for my vehicle insurance did not arrive until it was past due;
- -- one bank statement was never delivered;
- --another bank statement was a month late:
- --my gas bill at the office was not delivered and I had to pay a 1.5% late fee.

PLEASE INSURE THAT THE USPS DELIVER MAIL ON TIME!

Sincerely,

Сс

Diana K. Douglas

Sen. Dick Durbin, Sen. Tammy Duckworth, Rep. Mary Miller

Diara M. Douglas 2555 Feague Hill Ad. Belbrops St. 62908

> Gostal Degulatory Commission 901 New April Ave. NW Suite 200 Weshington, D.C. 20268

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Belknap IL 62908	ORIGIN POSTAL SERVIC	Œ
DELIVERY OPTIONS (Customer Use Only)  SIGNATURE REQUIRED Note: The mailer must check the "Signature Required" box if the mailer: 1; Requires the addressed signature; OR 2; Purchases additional insurance; OR 3; Purchases COD service; OR 4	1029100	00
Purchases Return Receipt service. If the box is not checked, the Postal Service will leave the item in the addresses mail receptacle or other secure location without attempting to obtain the addresses's signature on delivery.  Delivery Options  No Saturday Delivery (delivered next business day)		8
□ Sunday/Holiday Delivery Required (additional fee, where available*)     □ 10:30 AM Delivery Required (additional fee, where available*)     **Refer to USPS.com* or local Post Office** for availability.  TO: (PLEASE PRIM)	Time Accepted	1 8
Postal Regulatory Commis	Special Handling/Fragile	9
901 New York AVEN	Weight Flat Rate	1
ZIP + 4° (U.S. ADDRESSES ONLY) TO	DELIVERY (POSTAL SEF	_
20268		

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